

EMS Feedback Guidelines

1/2012

Purpose: To establish a consistent line of communication for agencies to give and receive feedback on Incidents and Patient care. Due to the constant turnaround in personnel the following protocol will be followed by EMS agencies and Hospitals.

1. Each Agency and Hospital will establish an email that will be used for feedback. The personnel responsible for feedback will have access to this email. This email will be the first line of contact for feedback. Email shall be listed as (agency initials).emsfeedback@ (Agency/Hospital domain).
2. Feedback will take into consideration HIPPA rules and regulations.

DRAFT